**Accessing university IT resources from a Mac - away from the office:**

**Quick Remote Access**

**To access email**: <http://email.uiowa.edu>

**To access personal network drive space:** <http://myfiles.uiowa.edu>

**To get to campus resources from a Mac**: use UI Anywhere VPN Service

The VPN provides off-campus secure access to on-campus resources (e.g., library resources, web sites restricted to the range of IP addresses reserved for on campus use, email servers, Remote Desktop).

Download “Cisco AnyConnect VPN Client”: <http://helpdesk.its.uiowa.edu/software/signin.htm>.

More information here: <http://its.uiowa.edu/support/article/1876>

**To access other software:**  (<http://virtualdesktop.uiowa.edu>) Virtual Desktop is a web-based system which allows users to access several software applications from web-connected computers.

**For convenience, if you want to map a network drive:**

1. Launch the Cisco AnyConnect VPN Client software (explained above).

2. On your Mac desktop, under the Go menu, select Connect to Server.

3. To get to your home drive, in the server connection box, type:

smb://home.uiowa.edu/hawkID (replace “hawkid” with your own HawkID).

4. To connect to shared departmental files, type: smb://files.iowa.uiowa.edu/deptname (replace “deptname” with your departmental name).

**Planned Remote Access**

Steps to access your on-campus Windows computer from a Mac:

1. IN ADVANCE, DO THIS ONE-TIME SETUP: Register your Windows computer. You will need the name of your UI computer, which should be on a black/gold label or on the Start Menu in the right column above the Control Panel. Your campus computer (Windows) must be powered on in order for you to connect to it remotely, but you don’t have to always leave it on if you proactively add it to the “Power Up” service! To register: at your work computer, login to the DIY website (https://diy.its.uiowa.edu/), click on the “Tools” tab and then the *Power Up!* Application and click on “Add current computer”.

More info on registering your computer: <http://its.uiowa.edu/support/article/897>

2. Once registered, you can power on your Windows work computer remotely from off-campus anytime! Just log in to the DIY site at <https://diy.its.uiowa.edu> and wake it remotely. (If your computer is on a power strip and it’s powered off, you will be unable to power it on). More information here on waking your computer: <http://its.uiowa.edu/support/article/898>

3. Download, install, and run the [AnyConnnect VPN client](http://its.uiowa.edu/support/article/256) (see above).

4. Connect using the “Remote Desktop Connection for Mac” (from the Mac desktop, click Go/Applications/Remote Desktop Connection). In the Computer box, type in the name of the Windows computer (from step 1) that you want to access.

*Note: Remotely working on your office Mac from a home Mac is not recommended due to security issues. Please speak with your IT Consultant for more details:* [*http://clas.uiowa.edu/it-group/departmental-assignments*](http://clas.uiowa.edu/it-group/departmental-assignments)

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